

માન્યતા- શિક્ષણ વિભાગ,ગુજરાત સરકાર ઠરાવકમાંક: જીસીઓ/1512/ન.બા.-13/ખ D:- 21/4/2012

Affiliation:- Veer Narmad South Gujarat University, College Code-340)

Address:- At Po:- Vankal -394430 Ta:- Mangrol Dist:- Surat

Principal Name: Dr. Parthivkumar Kantilal Chaudhari

Phone Contact:- (O) 02629-243444

(M) 9428506019



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Parthivkantilal@gmail.com

Grievance Redressal Mechanism Policy

Introduction

Government Science College, Vankal, is committed to creating a supportive and inclusive environment for all students and staff. To ensure grievances are addressed promptly and effectively, the college has established a comprehensive Grievance Redressal Mechanism. This policy adheres to UGC guidelines and includes dedicated committees to handle general grievances, sexual harassment, and ragging.

Definition of Grievance

A grievance refers to any form of discontent, dissatisfaction, or negative perception, whether expressed or not, arising from anything connected to the college that a student or staff member perceives as unfair, unjust, or inequitable. Grievances related to sexual harassment and ragging will be addressed by dedicated committees.

Objectives

- To provide a clear, transparent, and fair process for addressing grievances.
- To foster an environment where students and staff feel comfortable reporting grievances.
- To investigate and resolve grievances in a timely and effective manner.
- To ensure confidentiality and protect the rights of all parties involved.

Awareness and Reporting Mechanism





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To ensure everyone is aware of the grievance redressal mechanisms and their rights, the college will:

- Conduct orientation sessions for new students and staff.
- Provide information on the college website and through email notifications.
- Place posters and information boards in strategic locations around the campus.
- Facilitate anonymous reporting options for sensitive issues.

Governance Structure

The grievance redressal process is overseen by three dedicated committees, each with a specific focus. These committees operate under the guidance of the Principal.

Committees for Grievance Redressal

1. General Grievance Redressal Committee

- Purpose: Address general grievances of students and staff.
- Structure:
 - Chairperson: Principal
 - Convener: Senior faculty member
 - Members: Faculty members from diverse departments nominated by the
- Meeting Frequency: Regular monthly meetings and emergency meetings as needed.
- Responsibilities:
 - Investigate grievances promptly and impartially.







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- Communicate findings and resolutions to the complainant.
- Document all proceedings and actions taken.

2. Prevention of Sexual Harassment Committee

- Purpose: Prevent and address sexual harassment of students and staff.
- Structure:
 - · Chairperson: Principal
 - Convener: Senior faculty member
 - Members: Faculty representatives, student representative, legal adviser, and social worker nominated by the Principal
- Meeting Frequency: Monthly meetings and as required for specific cases.
- Responsibilities:
 - Create awareness programs about sexual harassment.
 - Provide counseling and support to victims.
 - Ensure strict confidentiality and protection of victims and witnesses.
 - Take immediate action on reported cases.

3. Anti-Ragging Committee

- Purpose: Monitor and prevent ragging incidents among students.
- Structure:
 - Chairperson: Principal
 - Convener: Senior faculty member
 - Members: Faculty members, student representatives, and security personnel nominated by the Principal
- Meeting Frequency: Regular meetings at the start of each semester and as needed.
- Responsibilities:
 - Conduct awareness programs about the consequences of ragging.







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- Vigilantly monitor campus areas to prevent ragging.
- Take swift disciplinary action against offenders.

Reporting and Resolution Process

- 1. Submission of Grievance:
 - Grievances can be submitted through:
 - Complaint boxes placed around the campus.
 - · Email to the respective committee.
 - · Direct reporting to committee members.
 - Online grievance portal on the college website.
- 2. Initial Review:
 - o The relevant committee reviews the grievance within 48 hours of submission.
 - For sensitive cases, the committee may meet immediately to decide on urgent actions.
- 3. Investigation:
 - The committee conducts a thorough investigation, including interviews with involved parties and witnesses.
 - Ensures confidentiality and impartiality throughout the process.
- 4. Resolution:
 - Based on the investigation, the committee proposes a resolution.
 - The resolution is communicated to the complainant and relevant parties.
 - Follow-up actions are taken to ensure the resolution is implemented.
- Documentation:
 - All grievances, investigations, and resolutions are documented.







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Records are kept confidential and secure.

Feedback and Continuous Improvement

- Regular feedback from students and staff is sought to improve the grievance redressal
- Annual reviews of the grievance redressal policy and procedures are conducted to ensure effectiveness and relevance.

This policy ensures that Government Science College, Vankal, provides a transparent, fair, and supportive environment for addressing grievances, fostering a culture of respect and inclusivity.

Govt. Science College, Vankal Ta. Mangrol, Dist. Surat.





राव सरहार

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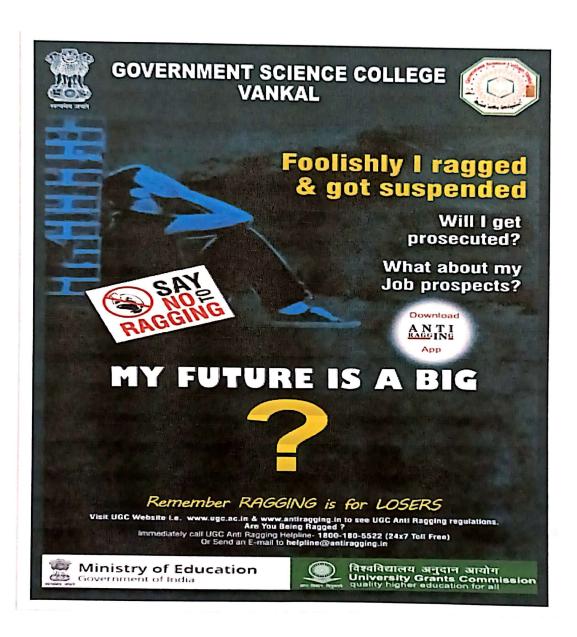


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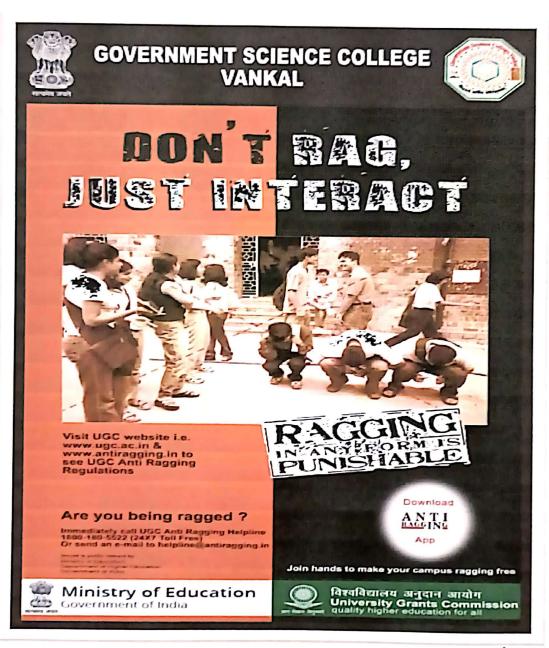


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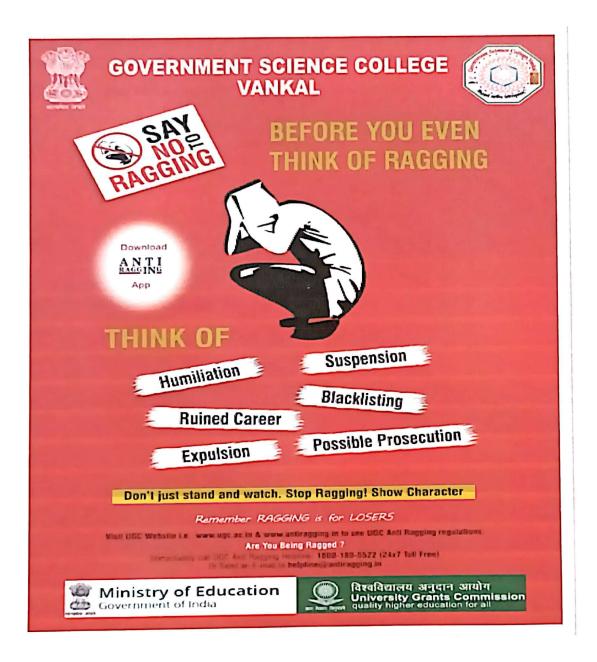
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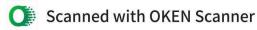
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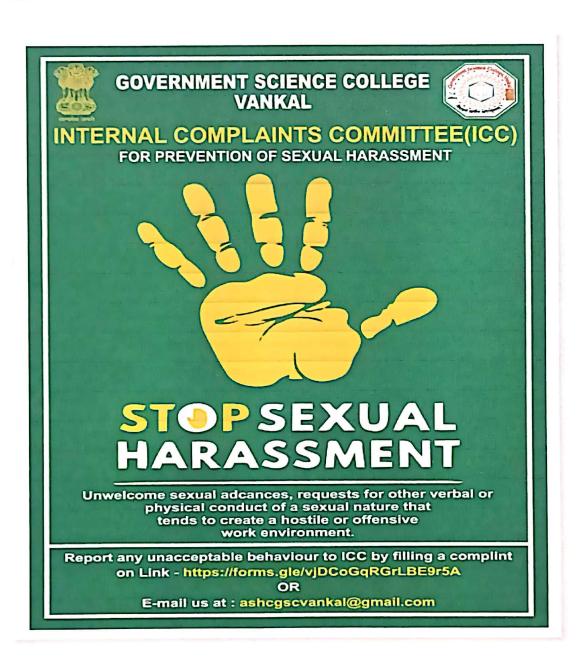
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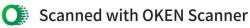




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GOVERNMENT SCIENCE COLLEGE



OID YOU KNOW



While the POSH Act currently provides redressal to females, the UGC (Precention, prohibition & redressal of sexual harassment of women employees & students in higher educational institutions) Regulation, 2015 provides redressal to students of all genders.

Report any unacceptable behaviour to ICC by filling a complint on Link - https://forms.gle/vjDCoGqRGrLBE9r5A OR

E-mail us at : ashcgscvankal@gmail.com



Principal Govt. Science College, Vankal Ta. Mangrol, Dist. Surat.

